

# smartnumbers

**Company:** Sample Company  
**Authorized Contact:** Chris Blake  
**Reporting Period:** 01/06/2007 - 30/06/2007

**Report For:** Chris Blake  
**Report Reference:** NAB-0607  
**Date Produced:** 12/07/2007

## Subscriber Usage Report

USER	Received	Answered	Abandoned	Delegated	Voicemail	Average Time to Answer (secs)	Average Call Duration (secs)
A. Assistant	39	32	1	1	5	9	200
A.User	14	12	0	1	1	11	95
B.Connolly	70	56	10	1	3	28	125
R.Relationship	32	20	5	3	4	8	150
S.Wilder	13	10	0	2	1	5	79

### Report: Subscriber Usage Report

Shows the total received, answered, abandoned, delegated calls in addition to calls delivered to voicemail plus the average time to answer and the average call duration