

smartnumbers

Company: Secure Storage Ltd
Authorized Contact: Chris Blake
Reporting Period: 01/11/2007 - 30/11/2007

Report For: Karen Shah
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Flexible Worker Efficiency

NAME	Answered	Abandoned	Delegated	Made Calls	Voicemail	Ave. Wait Before Answer (secs)	Ave. Mailbox Access Time
A. Blue	32	1	1	14	5	15	30
C. Side	12	0	1	1	1	20	15
T. Corps	56	10	1	20	3	9	38
E. Coli	20	5	3	12	1	16	60
R. Stones	10	0	2	5	2	28	40

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Shows the total answered, abandoned, delegated calls and calls made. Includes the total calls delivered to voicemail, average call durations and average call answer time