

smartnumbers

Company: Secure Storage Ltd
Authorized Contact: Chris Blake
Reporting Period: 01/11/2007 - 30/11/2007

Report For: Karen Shah
Report Reference: SEC-1007
Date Produced: 12/1122007

Flexible Worker Call Summary

NAME	Answered	Abandoned	Delegated	Made Calls	Ave. Wait Before Answer (secs)	Ave. Call Duration (secs)
A. Blue	32	1	1	9	15	200
C. Side	12	0	1	11	20	95
T. Corps	56	10	1	28	9	180
E. Coli	20	5	3	8	16	150
R. Stones	10	0	2	5	28	280

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Reports on the average wait before answer, the total answered, abandoned and delegated calls as well as the number of calls made and average call duration